

# 2023 ID/A WORKFORCE & SERVICE LANDSCAPE

## A COLLAPSING COMMUNITY SERVICE SYSTEM

After years of warning of an impending collapse in the service system for people living with Intellectual Disabilities & Autism (ID/A), advocates and associations across the Commonwealth of PA are reporting new data that paints a dire picture of the situation. Systemic underfunding and the workforce crisis are forcing program closures. Over 12,000 people with disabilities are waiting for services, and more than 4,000 of our most vulnerable citizens are losing current services with no place to go. **We must act now; we need \$430M in 2023-2024 state general funds (plus the federal matching dollars this will generate) to enable providers to fund a 20% increase to the average DSP wage, enabling providers and families to compete for workers in the current labor market.**

### WORKFORCE DATA

#### DIRECT SUPPORT PROFESSIONALS

AVERAGE WAGE

\$ 16.72

% OF VACANT POSITIONS

24%

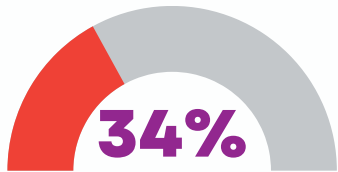
ANNUAL TURNOVER

37%

SOURCE: Based on data reported through (2) independent survey studies representing over 25,000 DSPs across the Commonwealth of PA.

### SERVICE DATA

#### SERVICE COLLAPSE



PROVIDERS PERMANENTLY CLOSING PROGRAMS

#### WHY?



CLOSURES DUE TO STAFFING SHORTAGE

#### WHERE?



CLOSURES IN CPS (FACILITY & COMMUNITY)

SOURCE: Based on data reported from 130 providers serving more than 30,000 people across the Commonwealth of PA.

### IMPACT ON THE SYSTEM



#### 12,367 PEOPLE ARE ON THE PA WAITING LIST

SOURCE: PA Waiting List Campaign as of 12/31/22



#### PROGRAM CLOSURES ARE AFFECTING 4,029 PEOPLE PREVIOUSLY SERVED

SOURCE: Survey completed by 130 providers representing over 30,000 persons served in PA



#### THOUSANDS MORE APPROVED FOR SERVICES CAN NOT RECEIVE CARE BECAUSE THERE ARE NOT ENOUGH DSPS

